

HEARTLAND FIRE TRAINING AUTHORITY

Frequently Asked Questions

■ How do I register for an upcoming class?

Once class registration opens, use the registration link to secure your spot.

■ How do I make payment for a class?

During registration, click the payment link and complete the payment process.

■ When do I make payment?

Payment is due at the time of registration unless your department or agency is paying. If so, an invoice will be sent directly to your agency.

■ What is the refund policy?

There are no refunds provided for classes.

■ Where are classes held?

Heartland Fire Training Facility
1301 N. Marshall Avenue
El Cajon, CA 92020

*Some classes may require off-site training. If so, you will be notified during registration.

■ What is the dress code?

PPE requirements are course-specific and will be provided by the lead instructor. For classroom sessions, wear your department-issued Class B uniform. If unavailable, business casual attire is acceptable.

■ Where do I park?

Parking is available in the South Parking Lot and along N. Marshall Avenue and Vernon Way.

